



Website Privacy Policy

This privacy policy sets out how Burcombe Haulage uses and protects any information that you give when you use this website.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Burcombe Haulage may change this policy from time to time by updating this page. You should check back occasionally to ensure that you are happy with any changes. This policy is effective from May 2018 to comply with the GDPR (General Data Protection Regulation).

What we collect

We may collect the following information on this website:

- Name
- Contact information including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping
- We may use the information to improve our services
- We may periodically send emails with information which we think you may find interesting using the email address which you have provided
- From time to time, we may also use your information to contact you for market research purposes. We may use the information to customise the website according to your interests

Personal data is treated with absolute confidentiality, Burcombe Haulage will never pass on or sell your details to a third party.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. Your data is stored on secure passworded computers, locked in an office in the UK.



How long do we keep your personal data for?

GDPR requires us to retain data for no longer than reasonably necessary. The information we take from you through this website will be kept for a maximum of 6 months.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website contains links to other websites of interest. However, once you have used these links to leave our site, you should note that we no longer have control or take responsibility for the content of external websites. In addition, the protection and privacy of any information you provide while visiting such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following way:

- Whenever you are asked to fill in a form on the website, please specify that you do not want the information to be used by anybody for direct marketing purposes. Alternatively, please email enquiries@burcombehaulage.co.uk



Burcombe Haulage respect the right of data subjects to access and control your personal data. You will always be able to access the personal information we have on you, correct and delete any details as well as withdrawal consent.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under GDPR. If you would like a copy of the information held on you, please contact Burcombe Haulage on 01579 350105 and speak to Personnel.

If you believe that any information we are holding on you is incorrect or incomplete, please call us as soon as possible, on the above number. We will promptly amend any information found to be incorrect.